COMMUNICATING ACROSS CULTURES

Communicating Across Cultures
Duration 17 min. 58 sec.

In order to communicate effectively in a cross-cultural setting, it's important to understand your colleagues' underlying values, beliefs, and history. This course demonstrates simple techniques to communicate well across cultures as a manager, peer, and coworker.


COMMUNICATING WITH CONFIDENCE

Communicating with Confidence
Duration 1 hr. 28 min.

Most people are afraid of speaking in public, but effective oral communication is a key skill in business. This course provides simple communication tools, strategies, and tips that are easy to use and produce immediate results.


HAVING DIFFICULT CONVERSATIONS

Having Difficult Conversations
Duration 2 hr. 17 min.

In this four-phase model, you'll discover the situations that lead up to difficult conversations, decide when the conversation is warranted, prepare for the interaction, and monitor outcomes to ensure success.


BODY LANGUAGE FOR LEADERS

Body Language for Leaders
Duration 51 min. 49 sec.

Research shows that when your verbal and nonverbal signals are out of alignment, people are forced to choose between what they hear and what they see ... and subconsciously they believe the body language. Learn six nonverbal signals you need to know to make a positive first impression.


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